

Eaton Fire Recovery Resource List

This list is not meant to be comprehensive, but to provide helpful information to our members and site visitors.

1. FEMA, Case Management & Legal Help

Resource	How to reach them	Deadlines & notes
FEMA Helpline	Phone: 800-621-3362 Online: DisasterAssistance.gov	APPEAL DEADLINE: October 9, 2026 Contact FEMA every 30 days to keep your case active If ALE (Additional Living Expenses) is ending, you may qualify for FEMA Rental Assistance
Disaster Case Management Program (DCMP) — how to get a Disaster Case Manager	Phone: (833) 775-3267 (also written 833-775-DCMP) Website: cccdcmp.org	Free, FEMA-funded, one-on-one help with FEMA appeals, insurance claims, SBA issues, financing, and rebuilding
Neighborhood Legal Services of LA (NLSLA)	Website: nlsla.org	Free legal help, including FEMA appeal letters
Legal Aid Foundation of Los Angeles (LAFLA)	Website: lafla.org	Free legal help, including FEMA appeal letters
Bet Tzedek — SoCal Fires Resources	Website: bettzedek.org/resources/socal-fires-2025-resources/	Free legal resources regarding fire recovery
Stay Housed LA (renters facing eviction)	Website: stayhousedla.org Also: LA County Consumer & Business Affairs, dcba.lacounty.gov/noevictions/	Eviction legal help and short-term rental assistance

2. Housing & Financial Help

Resource	How to reach them	Deadlines & notes
CalAssist Mortgage Fund	Phone: 800-501-0019 (Mon–Fri, 8 AM–5 PM) Website: calassistmortgagefund.org	Up to 12 months of mortgage payments; eligibility recently expanded
Neighborhood Housing Services of LA County (NHS)	Phone: 213-381-2862 Website: nhslacounty.org In person: The Collaboratory, Mon–Fri, 9 AM–4 PM	Financial counseling, case management, gap funding, and help applying for CalAssist
Union Station Homeless Services (USHS) — Eaton Fire Housing Assistance	Intake form: ushs.org/efhap	One-time help (deposits, back rent, furnishings), motel vouchers, rental assistance

Resource	How to reach them	Deadlines & notes
ALI Gap Rebuild Loan Program	Website: alirebuilds.org/gap-loan-program/ Collaboratory- Monday through Thursday, 9-5 626 609-2624	Zero-interest construction gap loans they cover the difference between the cost of construction of a production home and available insurance proceeds. Lean against Edison settlement, but no payments due until Edison pays out.
LA County Public Social Services (DPSS)	Customer Service: (866) 613-3777 (Mon–Fri, 7:30 AM–6:30 PM) IHSS Helpline: (888) 822-9622 Website: dpss.lacounty.gov	Cash aid, CalFresh, Medi-Cal, General Relief, eviction prevention
LA County Assessor — Disaster Tax Relief (Misfortune & Calamity)	Phone: (213) 974-8658 Email: relief@assessor.lacounty.gov Website: assessor.lacounty.gov/tax-relief/disaster-relief	Form ADS-820 must be filed within 12 months of the date of damage; loss must exceed \$10,000. Call to confirm status if past 12 months.
LA County Treasurer & Tax Collector	Phone: (213) 974-2111 Website: ttc.lacounty.gov	Property tax relief questions
CA Franchise Tax Board (state tax relief)	Phone: (800) 852-5711 (Mon–Fri, 8 AM–6 PM) Website: ftb.ca.gov	Disaster-loss tax guidance
LA County Aging & Disabilities	Phone: (213) 291-0028 (Mon–Fri, 8 AM–5 PM) Website: ad.lacounty.gov	Services for older adults and people with disabilities
RESTORE LA Fund (small businesses)	Website: pacificcommunityventures.org/get-a-loan/restore-la-fund/	Loans up to \$100,000, 3% interest, no fees
LA County Economic Opportunity — Small Business	Phone: (844) 432-4900 (Mon–Fri, 8 AM–5 PM) Website: opportunity.lacounty.gov	Grants, loans, technical help for businesses

3. Rebuilding Help

Resource	How to reach them	Deadlines & notes
Altadena One-Stop Permit Center (LA County)	Address: 464 W. Woodbury Rd., Suite 210, Altadena Phone: (626) 424-6743 Book appointment: recovery.lacounty.gov/rebuilding/one-stop-permit-centers/	Walk-in: Mon–Fri, 8 AM–4:30 PM (last call for permits 3 PM) Rebuild consultations: Mon/Wed/Fri, 8:30 AM–12:30 PM
LA County Regional Planning	Phone: (213) 974-6411 Website: planning.lacounty.gov/disaster-recovery	Zoning and planning questions for unincorporated areas like Altadena

Resource	How to reach them	Deadlines & notes
Samaritan's Purse	Phone: 833-323-6651 Email: usdisasterrecovery@samaritan.org	Volunteer rebuilding for underinsured/uninsured low-income homeowners; must meet financial qualifications; now accepting applications
Mennonite Disaster Service	Contact information not yet released — work through a Disaster Case Manager	Rebuilding and partial-loss repairs for underinsured/uninsured homeowners; must work with case manager
Hope Crisis Response Network	Website: hcrn.info	Rebuilding for low-income homeowners; must be current on property taxes
Habitat for Humanity of Greater LA — Accelerator Fund	Apply online: application.habitatla.org (Accelerator Fund Screening)	200+ grants, first come, first served. Also: Appliance Replacement Grant and ReBUILD LA program
CA Contractors State License Board (CSLB)	Phone: (800) 321-2752 Check a license: cslb.ca.gov Report fraud: cslb.ca.gov/Consumers/Filing_a_Complaint/	Always verify a contractor's license before hiring Source: Dena newsletter; LA County website
Clean LA (LA County Public Works)	Phone: (888) CLEANLA Website: cleanla.lacounty.gov	Recycling and waste facility lists; Mon–Thu, 7 AM–5 PM
LA County Public Health — Environmental Health & Soil Testing	Environmental Health: (888) 700-9995 (Mon–Fri, 8 AM–5 PM) Public Health Infoline: (833) 540-0473 Soil testing info: publichealth.lacounty.gov/media/wildfire-soil-testing/	Safe cleanup, soil testing, wells and septic guidance
Altadena Soils Relief Fund	In person: CORE Hub, 2333 Lake Ave. #2A, Altadena	Soil expert office hours every Friday, 1–3 PM. Monthly soil clinic first Saturday, 10 AM–12 PM (register in advance)
Pasadena Community Job Center	Phone: (626) 440-0112 — ask for Juan Website: pasadenajobcenter.com	Day laborers for brush clearing, plumbing, masonry; \$25/hour, 4-hour minimum
Team Rubicon — Lawn Clearing	Sign-up form linked in the Dena newsletter	Free help clearing overgrown lots Source: Dena newsletter

4. Insurance Help

Resource	How to reach them	Deadlines & notes
United Policyholders	Website: uphelp.org Email: info@uphelp.org	Free insurance guidance, ALE extension sample letters, contractor guides
CA Department of Insurance	Hotline: (800) 927-4357 Website: insurance.ca.gov	Claim delays, ALE, underinsurance disputes
CA Department of Insurance — Ombudsman	Phone: 916-492-3545 Email: ombudsman@insurance.ca.gov	To file a complaint about an insurance provider

5. Mental Health Support

Resource	How to reach them	Deadlines & notes
LA County Mental Health Hotline	Call or text: (800) 854-7771 (24/7)	Free counseling referrals, grief support, crisis help
Suicide & Crisis Lifeline / Crisis Text Line	Call or text: 988 Text HOME to 741-741	Free, confidential, 24/7
Foothill Family — Eaton Bloom Program	Phone: (626) 993-3000	10 free sessions
ICNA Relief / Crescent Counseling	Phone: (713) 399-4571	12 free sessions
One Generation	Phone: (818) 705-2345 ext. 939	12 free sessions
Maple Counseling	Phone: (310) 271-9999	6 free sessions, then sliding scale
Didi Hirsch	https://didihirsch.org	Participating Eaton Fire Collaborative provider

6. Replacing Lost Documents

Resource	How to reach them	Deadlines & notes
LA County Registrar-Recorder / County Clerk	Phone: 1-800-201-8999 — Option 1, then Option 2 for certificates; Option 3 for real estate records Email: RRCCFireAssistance@rrcc.lacounty.gov	FREE replacement of LA County birth, marriage, death certificates and real estate records. Hours: Mon–Fri 8 AM–8 PM; weekends/holidays 8 AM–5 PM

Resource	How to reach them	Deadlines & notes
CA DMV (licenses, IDs, vehicle titles)	Phone: (800) 777-0133 (Mon–Fri, 8 AM–5 PM) Website: dmv.ca.gov	Most replacements arrive by mail — set up USPS mail forwarding if you moved
Other documents	Social Security card: ssa.gov Passport: travel.state.gov Full list: recovery.lacounty.gov/replace-documents	

7. Community Hubs & General Help

Resource	How to reach them	Deadlines & notes
Eaton Fire Collaborative (EFC)	Address: 540 W. Woodbury Rd., Altadena Email: info@efclc.org Website: eatonfirecollaborative.org	Hosts DPSS, CSLB and other agency visits Free store for survivors by appointment
Eaton Fire Residents United (EFRU)	Website: efru.la	One-stop resource hub
Altagether	Website: altagether.org	Neighborhood zone captains and local information
211 LA County	Dial 2-1-1 (24/7) Website: 211la.org	For any service not on this list
LA Disaster Relief Navigator	Website: wildfires.betterangels.la	Creates a personal recovery action plan
CA.gov Recovery Services Finder	Website: ca.gov/lafires/recovery-services-finder/	Custom list of state and federal services
American Red Cross — Greater LA	Phone: (800) 675-5799 (24/7)	
The Salvation Army — SoCal	Phone: (562) 264-3600	
Tzu Chi Foundation	Phone: 909-447-7799 Email: info@tzuchi.us	
LA County Recovers — Email/Text Updates	Sign up at recovery.lacounty.gov ("Sign up for updates")	Official County recovery news
DO Dena Home — Housing Resource Guide & Newsletter	Email: denahome@godayone.org Website: godayone.org	Weekly newsletter and housing guide spreadsheet

Phone numbers, hours, and programs can change. Please confirm details directly with each organization before sharing widely.